

Dear Students:

UMass Amherst is pleased to provide you with this summary of the Undergraduate Student Health Insurance Benefit Plan (SHBP) and to provide information about the annual waiver process. Please note the SHBP is fully compliant with the Affordable Care Act.

Who Is Eligible?

UMass Amherst requires all Undergraduate domestic and international students taking five (5) or more credits to be covered by health insurance. All eligible domestic and international students are **automatically enrolled and billed** for the Student Health Benefit Plan (**per semester**). Eligibility must be met each semester to qualify for continued coverage.

Domestic and international undergraduate students studying in person, remotely or on-line and residing on campus anywhere in the U.S. who show proof of comparable insurance coverage from a U.S. based insurance company, can waive the UMass SHBP. Insurance plans based outside of the U.S, travel insurance, out-of-state Medicaid or plans that do not provide adequate coverage at or around the UMass campus, are not considered comparable coverage, and are not accepted. Any questions about your current insurance plan can be directed to UHS. When comparable coverage is confirmed, the insurance fee will be removed from their tuition bill.

Optional enrollment is available for those who are:

- Matriculated in a day academic program taking fewer than five (5) credits per semester.
- Graduate students matriculated in a day academic program who has paid the Continuous Enrollment fee for the semester.
- Matriculated into an undergraduate program through Continuing Education or University Without Walls, are legal residents of Massachusetts and are taking six or more credits per semester.
- Matriculated into a graduate program through Continuing Education, are legal residents of Massachusetts and are taking six or more credits per semester.
- Online students matriculated into a graduate program through Continuing Education, are legal residents of Massachusetts and are taking six or more credits per semester.
- Matriculated Continuing Education students participating in off-campus programs.
- Non-matriculated students are Not eligible for health plan enrollment.

Any student who meets one of these requirements and would like to enroll, **please contact UHS Patient Services.**

How do I waive / enroll?

All students taking five (5) or more credits are automatically enrolled in and billed for the SHBP. Domestic students who have coverage under another insurance company can complete an online waiver. All waivers are reviewed and if it is determined that your insurance is not viable in the UMass Amherst area, the waiver will be declined. International students must contact UHS Patient Services to submit a paper waiver.

To submit a waiver to opt out of the SHBP please follow these steps:

Go to:

- www.spire.umass.edu
- Select the "Health Waiver" page link to proceed to Wellfleet.


Or

- Go to directly to: <https://www.studentinsurance.com/Client/941>
- Select the Waive tab to proceed.
- All new students must "Create a New Account" with Wellfleet. Returning students can proceed to their account by signing in.
- Once logged into your account, there will be an option to Waive. Please have your current insurance card available. You will need the information to enter your insurance information. In addition, you will be required to upload a copy of your current insurance card (front and back).
- An email will be sent within minutes of completing the waiver request.

Note: Waiver submission may be audited by UMass Amherst, Wellfleet, and/or their contractors or representatives. You may be required to provide, upon request, documents that demonstrate that you meet the school's requirements (non-US based insurance plans, out-of-state Medicaid plans, or plans that do not provide adequate coverage at or around the UMass campus, are not acceptable plans).

Deadline to waive for the Annual Plan is September 18, 2023, and deadline to waive for New Spring Students is February 21, 2024.

Where Can I Obtain More Information About The Plan?

<ul style="list-style-type: none"> • Insurance Benefits • Eligibility • Enrollment 	UHS Patient Services 150 Infirmary Way www.umass.edu/uhs 413-577-5192
<ul style="list-style-type: none"> • Insurance Benefits • ID Cards • Claim questions • Waiver Process 	 WELLFLEET STUDENT www.wellfleetstudent.com
Find an In-Network PPO Provider	Cigna PPO Choice Fund https://www.cigna.com/hcpdirectory/
Prescription Drug Provider	Wellfleet RX/ESI www.wellfleetrx.com

Where can I go for Services?

UHS, the University of Massachusetts Amherst's fully accredited campus health center offers comprehensive primary care, walk-in care, mental health services, referrals to providers who participate in the Cigna PPO Network, and education services, with a special focus on the health needs and concerns of our students. UHS is located on 150 Infirmary Way, Amherst, Ma 01003.

For more information about UHS go to: <https://www.umass.edu/uhs/> or call at 413-577-5192.

Undergraduate Student Health Benefit Plan at a Glance

Here is a brief description of the Undergraduate Student Health Benefit Plan. Note that these are only a few of the benefits offered by UMass. To view a complete description of coverage, please visit: www.wellfleetstudent.com.

Policy Year deductible	\$200 per Individual \$600 per Family	
Out-of-Pocket Maximum	\$1,500 per Individual \$4,500 per Family	
UHS Services	Covered at 100% (deductible does not apply) Note: MOST services at UHS are provided at no additional cost. Students will be responsible for RX co-payments at UHS Pharmacy	
	In-Network benefits	Out-of-Network Benefits
Coinsurance	90% of PA	80% of R&C
Wellness/Preventative and Immunization Expenses	100% of PA (deductible does not apply)	80% of R&C
Physician Office Visits/ Primary Care Visits (includes Pediatricians and Telemedicine visits)	100% of PA after \$10 copay per visit (deductible does not apply)	80% of R&C
Consultants/Specialist visits, including Telemedicine visits.	100% of PA after \$20 copay per visit (deductible does not apply)	80% of R&C
Mental Health Disorders and Substance Abuse Outpatient visits	100% of PA after \$20 copay per visit (deductible does not apply)	80% of R&C
Vision Care , one (1) routine eye exam every 24 months.	100% of R&C	
Vision Hardware , one (1) pair of prescribed lenses and frames or contact lenses in lieu of lenses and frames per plan year.	100% of actual cost up to a maximum of \$400	
Impacted Wisdom Teeth Expense , for the removal of one or more impacted wisdom teeth	90% of Actual or Negotiated fee	
Laboratory and X-ray Expense. Includes diagnostic services, laboratory, & x-ray examinations.	90% of PA	80% of R&C
High-Cost Procedures Expense. Services include, but not limited to, CAT Scans, MRI, and Laser Treatments.	90% of PA	80% of R&C
Emergency Room Expenses (copay waived if admitted)	100% of PA after \$100 copayment per visit (deductible does not apply)	100% of R&C after \$100 copayment per visit (deductible does not apply)
Surgical Expense Benefit	90% of PA	80% of R&C
Inpatient Hospital Expenses <i>Requires Pre-certification</i>	90% of PA	80% of R&C
Prescription Drug benefit. Prescriptions are not subject to the policy year deductible and should be purchased at UHS Pharmacy or through a participating pharmacy.	Plan pays 100% of the negotiated rate after: \$15 copay for a 30-day supply of a generic drug \$30 copay for a 30-day supply of a brand name drug \$0 copay for a 30-day supply of a generic contraceptive	

NOTE: The UMass Amherst Student Health Benefit Plan may not cover all your healthcare expenses. The plan excludes coverage for certain services and contains limitations on the amounts it will pay. This document tells you about some important features of the Student Health Benefit Plan; however other features may be important to you. To view the full Summary Plan description, go to: www.wellfleetstudent.com.

Glossary of Terms

Effective Dates of Coverage	
Annual	8/1/2023 to 7/31/2024
Fall	8/1/2023 to 1/31/2024
Spring	2/1/2024 to 7/31/2024

Effective Date means the time the Covered Person's coverage Period Begins. This is often the beginning of the Plan Year.

Deductible means a dollar amount that a Covered person must pay as an out-of-pocket expense each Policy year before benefits are payable under this Plan. The deductible amount is shown in the above schedule. The deductible is included in the Out-of-Pocket Maximum. Note: The deductible applies to all services unless the benefit specifies, "deductible does not apply."

Coinsurance means the percentage of the covered medical expense that is reimbursed by the Plan and by the member. The Plans coinsurance is listed in the above schedule.

Co-payment means a set dollar amount that You must pay at the point services are rendered. The co-payment is separate from the deductible and is calculated towards the Out-of-Pocket Maximum.

Out-of-Pocket Maximum means the most You will pay during a Policy Year before the coverage Coinsurance pays at 100%. This includes deductibles, copayments (medical and prescriptions) and any Coinsurance paid by you. This does not include non-covered medical expenses and elective services.

In-Network means a Hospitals, Physicians, Facilities, Practitioners, or other treating Providers that agree to Participate in a Preferred Provider Organization (PPO) Network and accept a negotiated fee for their services. In-Network Providers are not allowed to bill above the negotiated fee. Any balance remaining after the negotiated fee, not paid by the Plan, is the member's responsibility (deductible and coinsurance).

Out-of-Network means a Hospitals, Physicians, Facilities, Practitioners, or other treating Providers that DO NOT agree to Participate in a Preferred Provider Organization (PPO). The Coinsurance paid to an Out-of-Network is at a less coinsurance than an In-Network providers.

Pre-certification of Care means contacting the Claims Administrator, Wellfleet, prior to Inpatient treatment to obtain approval. This may be done by your doctor or hospital administrator. If you do not secure pre-certification for a non-emergency admission within one (1) business day, You will be subject to a charge of \$200 per admission. This charge cannot be used to satisfy copayments, deductibles, or out-of-pocket maximum.